



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA CENTRAL EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

April 2026 / ISSUE 75

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Cape Town
employment at
all-time high



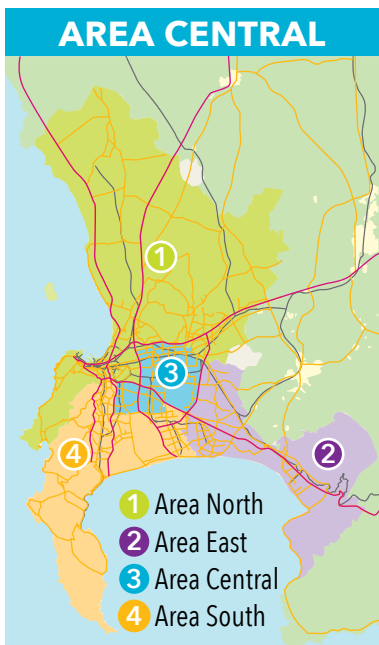
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Dropping by: The City's water inspectors have started visiting neighbourhoods and businesses to check for compliance with the Water By-law. From left: Safwaan Mallick, Yaghya Edwards, Johannes Mthembu, Mahlubandile Dubula, Jacobus Matalen, Petrus Koegelenberg and Jeremy Mtombeni. See page 3.

More Mau Mau beneficiaries come home

In December last year, the City handed over 12 Breaking New Ground (BNG) homes to qualifying beneficiaries in the Mau Mau section of the Gugulethu infill housing project. The project will deliver 1 004 homes to qualifying beneficiaries and their families, namely 570 units at the Gugulethu erf 8448 site and 434 at Mau Mau in Nyanga.

Keeping it fair

Beneficiaries of City housing projects are selected in accordance with the Housing Allocation Policy and Housing Needs Register. This prevents queue-jumping, ensuring that housing opportunities are made available in a fair and transparent manner to those who qualify in terms of the law.

Jobseekers urged to update

The City encourages jobseekers to update their information on the City's database. This will ensure that they remain eligible for work opportunities.

Here's how

Updating is easy: Simply visit a subcouncil office, SmartCape facility in a City library or the Expanded Public Works Programme (EPWP) walk-in centre at 50 Wale Street – all available on weekdays, 08:00–15:30. Alternatively, email EPWP.Help@capetown.gov.za.

You will need a clear copy of your ID, proof of address (or an affidavit signed by a commissioner of oaths or ward councillor), your household and contact details, and an updated CV, including any previous EPWP work.

* For more information, call the EPWP helpdesk at 021 400 9406.

Valuation roll check-and-object window open

The City's 2025 general valuation roll is ready and will take effect on 1 July 2026. Should you wish to dispute your property valuation, please do so before the end of April.

The 2025 general valuation roll (GV2025) of Cape Town's approximately 930 000 registered properties is available for inspection and, if need be, objection before it will be implemented on 1 July 2026.

Residents will find GV2025 on the City's website, www.capetown.gov.za (enter "General valuation roll 2025" in the search box), as well as at 20 venues across town (enter "Property valuation objection venues list" for a schedule). In-person GV2025 inspection and objection will be open until the end of March, as indicated on the venue schedule. The window for online inspection and objection runs until 30 April.

No thumb-suck values

The City's valuation methods are accurate, fair and in line with international best practice. A dedicated team of professional valuers used statistical models to value registered properties in town. The roll was subjected to data verification, statistical accuracy checks and extensive audit reviews.

If you decide to dispute

To dispute your valuation, complete the objection form available on the City's e-Services platform or provided against your property on GV2025, and submit it before 30 April – either via e-Services or the email address stated on the form. Alternatively, submit an in-person objection before the end of March at any of the identified venues.

Keep in mind:

- To object via e-Services, you must be registered on the platform. Allow for a short activation period. For a video on e-Services registration, go to <https://youtu.be/7fR2IXOp2zo>.
- Your objection must be motivated and supported with market-related information as at the valuation date of 1 July 2025. For your convenience, the City supplies verified sales information on its website.

Friendlier rates formula

Your property value is used to determine

your monthly property rates. To assist the Mother City's property owners, the City is proposing a 10,2% lower property rates formula under GV2025. An indicative residential rate-in-the-land of 0,006428 (down from 0,007159) has been set as an interim estimate – comparing very well with other metros. This will depend on draft budget finalisation and confirmation of national funding streams. The final rate-in-the-land will be determined in May 2026 when Council approves the budget, tariffs and rates after public participation.

Along with other proposed measures, the lower rate-in-the-land will ensure that 60% of Cape Town's residential properties will experience either a rates decrease, or no change in rates, even though their property value has likely risen.

To get an idea of what you might be paying in rates under the new valuation roll, use the City's handy indicative interim rates calculator. Access it by clicking on the GV2025 trending box on the City's homepage.

Stop, scan, set off

MyCiTi's printed schedules at bus stops are being replaced with QR codes, linking passengers to the latest schedule for their particular stop based on the bus's last known location. Simply scan the code for bus times and direction of travel.

Passengers may also continue to use the MyCiTi website, app or the helpline at 0800 65 64 63 to access bus schedules.

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.x.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Die Stad se waterinspekteurs besoek tans woonbuurte en ondernemings om seker te maak dat almal aan die waterverordening voldoen.

Die jongste algemene waardasielys van Kaapstad se sowat 930 000 geregisteerde eiendomme is nou beskikbaar vir inspeksie en enige moontlike besware voordat dit op 1 Julie 2026 in werking tree. Inwoners kan dit op die Stad se webtuiste kry: Gaan na www.capetown.gov.za en soek onder "General valuation roll 2025". Boonop is die waardasielys by 20 lokale deur die hele stad te kry (soek onder "Property valuation objection venues").

Die Stad moedig werksoekers aan om hulle besonderhede op die databasis op enige van die

volgende maniere by te werk: Besoek 'n subraads-kantoor, 'n SmartCape-biblioteek-fasiliteit, of die EPWP-instansentrum by Waalstraat 50, Kaapstad (al drie is weekdae van 08:00 tot 15:30 oop), of stuur 'n e-pos na EPWP.Help@capetown.gov.za.

Die Stad het in Desember verlede jaar 12 Breaking New Ground- (BNG)-huise aan kwalifiserende begunstigdes in die Mau Mau-gedeelte van die Gugulethu-tussen-behuisingsprojek oorhandig.

MyCiTi se gedrukte busroosters by haltes word nou met QR-kodes vervang. Die kodes bied passasiers maklike toegang tot die jongste rooster vir 'n spesifieke halte op grond van waar die bus trek. Skandeer bloot die kode vir bustye en -rigtings.

KHAWUNDIBALISELE

Abahloli bamanzi beSisixo sele beqalisile ukutyelela iindawo zokuhlala kunye namashishini ukuze bajonge ukuthotyelwa koMthetho kaMasipala waManzi.

Uluhlu loqingqomaxabiso luka2025 (GV2025) lweepropati ezibhalisiweyo zaseKapa ezimalunga nama930 000 luya fumaneka ukuze luhlolwe kwaye ukuba kukho imfuneko, inkcaso phambi kokuba luphunyezwe ngomhla woku1 kweyeKhala 2026. Abahlali baya kufumana iGV2025 kwiwebhusayithi yeSisixo, www.capetown.gov.za (cofa ""General valuation roll 2025" kwibhokisi yokukhangela) ngokunjalo nakwiindawo ezingama20 kwidolophu yonke (cofa "Property valuation objection venues").

ISisixo sikhuthaza abantu abafuna umsebenzi ukuba bahlaziye iinkcukacha zabo ngazo naziphi na kwezi ndlela zilandelayo: Ukundwendwela iofisi yebhungana okanye iziko leSmartCape

kwithala leencwadi likawonkewonke (phakathi evekini, 08:00–15:30), okanye iziko loncedo lweEPWP kwa50 eWale Street, eKapa (phakathi evekini, 08:00–15:30), okanye i-imeyile EPWP.Help@capetown.gov.za.

KweyoMnga kulo nyaka uphelileyo iSisixo sanikezela ngezindlu ezili12 zeBreaking New Ground (BNG) kubaxhamli abafanelekileyo.

Ishedyuli ezishicilelweyo zeMyCiTi kwiindawo zebhasi zitshintshelwa kwiikhowudi zeQR, ezinxibelelanisa abakhweli kwishedyuli yamva nje yestop sabo esithile ngokusekelwe kwindawo yokugqibela eyaziwayo yebhasi. Skena ngokulula ikhowudi yamaxesha ebhasi nendlela yokuhamba.

Making progress possible. Together.



Budget boost for pre-winter stormwater fix-up

The City has allocated an additional R39 million to ramp up maintenance and repairs of stormwater infrastructure in flood-prone areas. The work will take place over the next few months to prepare for high rainfall events in winter.

With the added budget, the City can deploy more teams and increase its stormwater system cleaning cycles. The areas for focused intervention were identified using data from last year, public reports of flooding, and site visits and investigations by City teams. Stormwater systems in and around informal areas are included.

- Help us fend off flooding**
- Sadly, many cases of winter flooding are the result of blockages due to the illegal dumping of waste into the stormwater system. Here's what you can do to help:
- Report blocked drains and illegal dumping on the City app, to the customer call centre on 0860 103 089, to contact.us@capetown.gov.za, or by logging a service request on www.capetown.gov.za/servicerequests.
 - Help keep the stormwater inlets in your street free from debris and waste. Do not sweep waste into drains.
 - Regularly trim trees overhanging drains.



GV2025 shows Cape Town works and is future-fit

Every three years, the City undertakes a full valuation of all properties to reflect their market value. The latest general valuation (GV2025) confirms what many of you have already experienced firsthand: Property values in Cape Town continue to grow steadily.

For homeowners, this is good news. It means that your property is increasing in value, contributing to your family's long-term financial security and personal wealth. In fact, Cape Town remains the one South African metro where property assets consistently grow in value.

At the same time, we offer the lowest rate-in-the-land property rates formula of any city in the country. Simply put, it generally costs less to own property here than anywhere else in South Africa, even though property values are higher. This is part of what makes Cape Town not only a great place to live, but also a smart place to invest.

Following this valuation, we are proposing a 10,2% reduction in the residential rate-in-the-land. This will soften the impact of higher valuations



A MESSAGE FROM THE EXECUTIVE MAYOR

and keep rates as affordable as possible. As a result, around 60% of residential properties will either see a decrease in their rates, or no increase at all, despite their property values rising.

We are also expanding relief measures to support more households. The 'rates-free' benefit will now apply to the first R500 000 of your property's value

(up from R450 000). In addition, this benefit is being extended to properties valued up to R8 million (up from R7 million), meaning more middle-class families will qualify for relief.

This forms part of our commitment to run a city that works and is geared for the future, with reliable services, continued infrastructure investment, and property values that grow over time. It's a combination that sets Cape Town apart.

I encourage every property owner to take a few minutes to review their updated valuation on the City's website or at designated venues across town. If you believe that your valuation does not reflect the correct market value as at 1 July 2025, you may lodge an objection until the end of April.

Cape Town's strength lies in its people, and in our shared commitment to building a city of hope for all who live here. Thank you for being part of that journey.

Geordin Hill-Lewis
Cape Town Mayor

Rebate recipients to reapply

After the implementation of GV2025, both pensioners and indigent residents will need to reapply for rates rebates and other benefits. Do so by visiting your nearest municipal customer care office. Alternatively, pensioners may visit <https://bit.ly/47ecgFH> or email rates.rebate@capetown.gov.za, and indigent residents can reapply via <https://bit.ly/4bCqzVI> or email indigent.relief@capetown.gov.za.



Cape Town's hard at work

Jobs in Cape Town have grown by 113 000 year on year, with employment in the Mother City now at an all-time high of 1,895 million people. According to Stats SA's fourth-quarter labour force survey for 2025, Cape Town has the country's lowest unemployment rate, at 19,8%. This is the first time since 2009 that unemployment has fallen below 20%.

The City's strategy to focus on high-growth sectors such as manufacturing, tourism, hospitality, construction, technology and financial services is clearly paying off.

Caution urged as dam levels fall below expectations

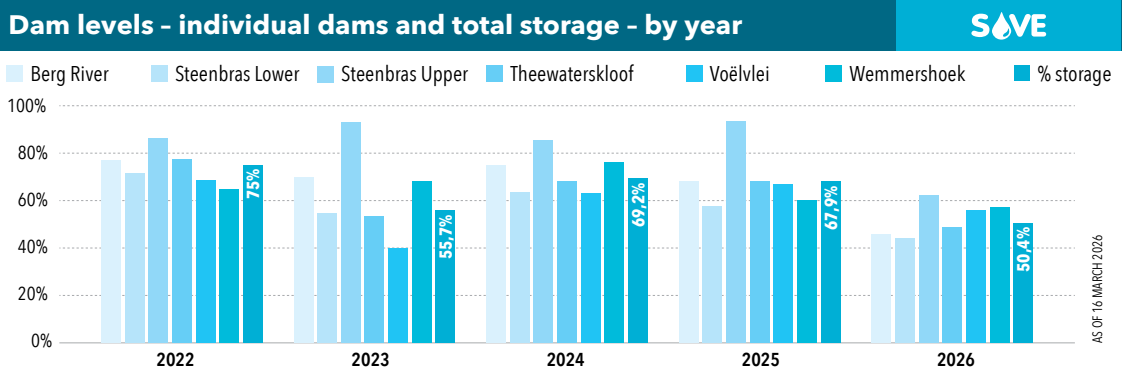
The main dams supplying the city are approximately 20% lower than last year. While there is no immediate reason for concern, the City's water resource status has been updated to 'Early Drought Caution', reflecting a proactive approach to monitoring and managing future drought risks.

The City is aiming for an overall usage target of 650 million litres per day – which means Capetonians should try to use less than 105 litres per person per day.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in the City's Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- Visit www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations to access the regulations.



Let's work smart with our water supply

Dam levels are 20% lower compared to this time last year, so being water-savvy is crucial to manage our supply until winter. The City counts on every Capetonian to help bring water usage down again to the target of 975 million litres per day.

Every drop counts

- Find and fix water leaks on your property. Dripping taps, leaking

toilets and faulty plumbing can cause huge water losses over time.

- Water your garden at night to prevent evaporation, and avoid topping up swimming pools unnecessarily.
- Switch to treated effluent for industrial irrigation or construction purposes. The City supplies treated effluent to large water users such as industry, sports clubs, golf clubs,

large new developments and schools.

- Report burst pipes by dialling 086 010 3089 (select option 2), sending an SMS to 31373, a WhatsApp to 060 018 1505, or an email to water@capetown.gov.za. Provide an exact location and take down a reference number.

** For more water-saving tips, go to www.capetown.gov.za/savewater.*

ENOUGH IS ENOUGH!

Help us catch criminals who demand protection money for your projects.

Phone 24/7:
021 480 7700

Anonymous tip-offs. Rewards offered!

LET'S ACT
LET'S STAND TOGETHER

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CityNews is distributed as an insert to a number of community papers.

It is also available at City walk-in centres, at City libraries, on PressReader, and at some MyCiTi stations.

If you want it emailed to you, send your email address to citynews@capetown.gov.za.



KORTLIKS

Die Stad het 'n bykomende R39 miljoen toegeken vir instandhouding en herstelwerk aan stormwaterinfrastruktuur in gebiede wat geneig is tot oorstroming. Die werk sal oor die volgende paar maande plaasvind.

Werkseleenthede in Kaapstad het die afgelope jaar met 113 000 toegeneem. Met 1,895 miljoen mense wat werk, is indiensneming in die Moederstad nou hoër as ooit vantevore.

Damvlakke is 20% laer as dié tyd verlede jaar. Dit is noodsaaklik dat ons nou verstandig met ons water werk om ons voorraad tot en met die winter te bestuur. Die Stad maak staat op elke Kapenaar om waterverbruik weer tot die teiken van 975 miljoen liter per dag te verlaag.

Pensioenarisse en inwoners wat deernisbystand ontvang, moet ná die inwerkingstelling van die nuwe waardasielys weer om belastingkortings en ander voordele aansoek doen.

Help die Stad om afpersers vas te trek wat op beskermingsgeld vir Stadsprojekte aandring. Skakel 021 480 7700.

Die jongste waardasielys bevestig dat eiendomswaardes in Kaapstad aanhou toeneem. Vir huiseienaars is dit goeie nuus: 'n Stygende eiendoms waarde help verseker immers jou gesin se langtermyn-finansiële sekuriteit. Terselfdertyd bied die Stad ook die laagste koers in die rand vir eiendomsbelasting van enige metro in Suid-Afrika.

KHAWUNDIBALISELE

ISixeko siye sabekela bucala iR39 yezigidi ukongeza ekulondolozweni nokulungiswa kweziseko zophuhliso zamanzi esichotho kwiindawo ezithandwa zizikhukula. Lo msebenzi uza kwenziwa kwezi nyanga zimbalela zizayo.

Imisebenzi eKapa inyuka nge113 000 minyaka le, ngoku eSixekweni kuqeshwa abantu ngomthamo ophakame kakhulu wezigidi ezi1.895.

Umthamo wamadama ukumlinganiselo wama20% xa uthlekiswa neli xesha kunyaka ophelileyo, ngoko kubaluleke kakhulu ukonga amanzi ukuze silawule oovimba bethu de kube sebusika. ISixeko sithembe bonke abahlali baseKapa ukuba baza kuphinda bakwehlise ukusetyenziswa kwamanzi ukuya kutsho kusukela lweelitha ezingama975 ezigidi ngosuku.

Emva kokuphunyezwa kweGV2025, abo badla umhlalaphantsi kunye nabahlali abangathathi ntweni kuza kufuneka bafake izicelo

zokubuyiselwa imali ehlawulelwa iinkonzo kwakunye nezinye iinzuzo.

Sincidise ekubambeni izaphulimthetho ezifuna ngenkani imali yokhuseleko kwiiprosjekthi ozenzayo. Fowunela 24/7: Ku021 480 7700

Uhloko oluqhelekileyo lwakutshanje (GV2025) luqinisekisa ukuba amaxabiso epropati eKapa ayaqhubeka ethe ngcembe ukunyuka. Kwabo banezindlu, ziindaba ezimnandi ezi. Loo nto ithetha ukuba ipropati yakho – esoloko iyeyona aseti yakho ibalulekileyo – liyakhula ixabiso layo, nto leyo enegalelo kukhuseleko lwezoqoqosho lwentsapho yakho kangangethuba elide. Kwangaxeshanye, siyazidla ngokunikezela ngowona "milinganiselo kwirandi" uphantsi – ubalo olusetyenziselwa ukubala amaxabiso epropati – kunaso nasiphi na isixeko saseMzantsi Afrika.

Don't let the deeds bus pass you by

Human Settlements' new customer service bus, the Title Deeds Express, is on the road and visiting neighbourhoods across town. The main aim is to support the City's drive to hand over outstanding title deeds to qualifying beneficiaries. However, the bus will also assist with Council rental and accounts matters, and informal and backyarder services.

If you are a beneficiary in an older City housing development who has not yet received your title deed, dial 021 444 0333. Also keep an eye on the City's Facebook pages to see when the bus will be in your area.

No way, don't pay

Remember, City housing services are free. If anyone asks you to pay, call the City's Human Settlements call centre on 021 444 0333.



Bus will move things along: Human Settlements' new Title Deeds Express bus will bring homeownership to more residents, more quickly. Ntombxolo Somdaka (left), Communication and Customer Services manager in Human Settlements, with title deeds beneficiaries and residents.



Express delivery: Title deed beneficiary Desiree Bailey flanked by Cllr Carl Pophaim (left) and Cllr Antonio van Rheede (right).

Bright new outlook for Uitsig

A thousand homes to be painted in urban regeneration project

The City, in partnership with the Atterbury Trust, has initiated a community-led house-painting initiative in Uitsig. This marks the first visible implementation phase of the broader neighbourhood renewal project under the City's Mayoral Urban Regeneration Programme (MURP). The intention is eventually to expand to 75 homes per week, with a total of 1 000 homes targeted for painting as part of phase 1 of the Uitsig community renewal project.

What locals wanted

The painting initiative stems from a door-to-door survey conducted in Uitsig in May 2025, during which residents identified visible improvements to



Painting in progress: Deputy Mayor Eddie Andrews and some community ambassadors assist with the house-painting initiative in Uitsig.

the neighbourhood as a priority for restoring dignity, pride and confidence. The survey covered 1 187 formal stands and 402 backyard dwellings, representing close to 40% of all units in the area. The project is being implemented through a mix of resident DIY painters and supervised teams, with additional support where required. Community ambassadors – i.e. Expanded Public Works Programme workers recruited from within Uitsig – are closely involved in the project: They not only conducted the initial community survey, but will be integral to the day-to-day operations, checking in with participating households, coordinating materials and tracking progress.

Pools closed for planned repairs

A number of City pools closed towards the end of February for planned infrastructure repairs, maintenance and upgrades. In Area Central, these include the Delft, Bellville South, Manenberg, Goodwood, Lentegeur and Langa pools. The final project timelines will be communicated as work progresses.

This is part of a five-year strategy to develop, repair, maintain and manage the City's 37 swimming pools, ensuring safe, reliable and well-maintained facilities for communities. Over the past three financial years, the City invested R113,5 million in pool upgrades and maintenance across the metro.



'Water Watchers' doing their rounds

The City's water inspectors are visiting neighbourhoods across town to check both City infrastructure and private properties for water wastage and leaks as well as illegal water connections. They will also be checking that potable water is not being used to dampen building sand and hose down hard surfaces or paved areas, and whether swimming pools are being covered when not in use, to avoid evaporation. The GIS mapping system will be used to determine which properties have swimming pools.

Where applicable, notices and fines

will be issued. Spot fines may range from R1 500 to R5 000 each time a transgressor is found to violate the by-law.

How you'll know

Residents will receive a knock-and-drop letter, informing them of an upcoming inspection in their area. The inspectors will be wearing City attire (hat and City-branded T-shirt) and will carry their official City identity tag with them. When in doubt, feel free to phone the City's call centre on 0860 103 089 to verify.



Beware the housing hoaxes

Housing scammers continue to target vulnerable communities. Fraudsters often use email, social media, SMS and WhatsApp to deceive residents, convincing them that they have been approved for a housing opportunity or can secure an opportunity at a fee.

Remember that legitimate communication about City housing opportunities will always come directly from City officials through our formal and verifiable channels. Also, the City will never request payment for housing opportunities. When in doubt, verify by phoning the Human Settlements call centre on 021 444 0333.

Don't let the grifters get away

Report suspicious housing offers to 0800 32 31 30, fraud.hotline@capetown.gov.za, the City's call centre on 0860 103 089, or Human Settlements' call centre on 021 444 0333.

Trash and Think Twice schedules synced

The Think Twice recycling collection schedule in subcouncils 2, 5, 6 and 7 now coincides with general refuse collection in these areas.

This change, introduced in February this year, comes in response to communities' concerns about increased litter and perceived safety risks associated with having separate collection days. Synchronising the two services is also in line with the practice in other areas that benefit from Think Twice.

Residents are reminded not to place bins out earlier than the evening before collection, and to remove bins from the street as soon as possible after collection.



Are you on a recycling route? To check whether Think Twice is active in your area, enter your address on the City Map Viewer. To view recycling areas, tick the boxes for 'Basic services and infrastructure', 'Solid waste management' and 'Think Twice areas (recycling)'.

KORTLIKS

Die direktoraat menslike nedersettings se nuwe titelaktebus besoek woonbuurte deur die hele stad. Die hoofdoel is om uitstaande titelaktes aan kwalifiserende begunstigdes te oorhandig. Nietemin word inwoners ook met navrae oor Raadshuurbehuising, rekeninge én dienste aan informele nedersettings en agterplaasbewoners bygestaan.

Die Stad en die Atterbury-trust het met 'n huisverfprojek in Uitsig begin. Die projek, wat deur die gemeenskap self gelei word, beoog om in fase 1 'n duisend huise te verf.

'n Aantal Stadswembaddens is aan die einde van Februarie vir beplande herstelwerk, instandhouding en opknappings gesluit. Dit sluit in die swembaddens in Delft, Bellville-Suid, Manenberg, Goodwood, Lentegeur en Langa.

Waterinspekteurs besoek gebiede deur die hele stad om Stadsinfrastruktuur én privaat eiendomme vir watervormorsing en -lekkasies sowel as onwettige wateraansluitings na te gaan.

Behuisingskelms het steeds kwesbare gemeenskappe in hulle visier. Onthou, die Stad sal nooit vra dat jy vir 'n behuisingsgeleentheid betaal nie. As jy twyfel, bel menslike nedersettings by 021 444 0333 om seker te maak.

Die verwyderingsrooster van die Think Twice-herwinningsdiens in subraad 2, 5, 6 en 7 val nou saam met die gewone vullisverwyderingsdae in dié gebiede. Hierdie verandering is in Februarie vanjaar ingestel in reaksie op gemeenskappe se kommer oor 'n toename in rommel en moontlike veiligheidsrisiko's verbonde aan aparte verwyderingsdae.

KHAWUNDIBALISELE

Ibhasi entsha yenkonzo yabathengi yezokuHlaliswa koLuntu iTitle Deeds Express, indwendwela abahlali kwidolophu yonke. Eyona njongo iphambili kukunikezela ngeetayitile zobunini ezingekanikezelwa kubaxhamli abafanelekileyo. Iza kunceda kwakhona irenti yeBhunga kunye nemiba yeakhawunti, kunye neenkonzo ezingekho sikweni kunye neenkonzo zabahlala ngasemva kwezinye izindlu.

ISixeko ngentsebenziswano neAtterbury Trust, siqalise iphulo elikhokelwa luluntu lokupeyinta izindlu eUitsig. Amakhaya angama1000 achongelwe ukupeyintwa kwisigaba soku1.

Inani lamaqula avaliwuyo ekupheleni kweyoMdumba ukulungiselela ukulungiswa kweziseko, ukugcinwa nokuhlaziywa. La maqula aquka aseDelft, eBellville South, eManenberg, eGoodwood, eLentegeur nakwaLanga

Abahloli bamanzi beSixeko batyelela iindawo zokuhlala kwidolophu iphela ukuze bajonge iziseko ezingundoqo zeSixeko kunye neepropati zabucala malunga nenkcitho yamanzi kunye nokuvuza kunye nokudibanisa amanzi ngokungekho mthethweni.

Abantu abaqhatha abantu ngezindlu bayaqhubeka nokujolisa kuluntu olusesichengeni. ISixeko asinakuze sicele intlawulo ngamathuba ezindlu. Xa unamathandabuzo, qinisekisa ngokufowunela iziko lemibuzo lokuHlaliswa koLuntu kule nombolo 021 444 0333.

Ishedyuli yeThink Twice yokuqokelelwa ngokutsha kwenkunkuma kumabhungana 2, 5, 6 kunye nele7 ngoku ingqamana nokuqokelelwa kwenkunkuma jikelele kwezi ndawo. Olu tshintsho lwaziswa kweyoMdumba kulo nyaka, luza njengempendulo kwiinkxalabo zoluntu malunga nokunyuka kwenkunkuma kunye nemingcipheko yokhuseleko ekhoyo eyayanyiswa nokuba neentsuku ezahlukeneyo zokuqokelelwa kwenkunkuma.

Roadworks round-up

In **Bellville**, roadworks occurred along Frans Conradie Drive between Lincoln Street and Durban Road in Boston, while Old Paarl Road between Bill Bezuidenhout Avenue and De La Haye Road was rehabilitated. Road rehabilitation was also done along La Belle Road between Strand Road and Willow Street in Stikland. Work entailed replacing asphalt surfaces, installing new kerbs and, in some cases, new sub-bases.

Road resurfacing along Platteklouf Road (southbound) between Baronetcy Boulevard and Uys Krige Drive in **Platteklouf**, and along Vryburger Avenue (southbound) between De Grendel Avenue and Bosmansdam Road in **Bothasig** was done at night to avoid peak-hour disruption. Damaged kerbs and channels were also replaced.

Roadworks on Jakes Gerwel Drive between Viking Way and Voortrekker Road in **Goodwood** are progressing well and should be completed by the end of June. Work takes place between 19:00 and 05:00, Monday through Saturday, weather permitting. Traffic in both directions is affected, so please plan ahead and use alternative routes while construction continues.

Exercise your PAIA right

The Promotion of Access to Information Act (PAIA) gives citizens a right of access to information held by the state, including the City.

The Access to City Records Office in the Cape Town Civic helps residents complete and submit PAIA forms, liaises with City departments, and communicates decisions on PAIA application outcomes. PAIA requests may also be submitted online.

The only exclusions from the right of access are records held by Cabinet, courts, members of Parliament and provincial legislatures.

City's Graffiti Unit tackles youth gang tags
Tags and other illegal graffiti removed to help prevent urban decay

The City's Graffiti Unit, a specialised unit in the Law Enforcement Department, hosted a community clean-up in Manenberg, targeting gang tags applied by youth as they mark their territories. These tags have been linked to a recent increase in violent stone-throwing incidents in the community by youth gangs known as *klipgooiers*.

Making your mark will cost you

Removing illegal graffiti helps prevent urban decay, reduces crime and protects property values. First offenders caught in the act of defacing property will be fined R1 500 and will also be served a compliance notice to have the graffiti removed at their expense. Complaints received by the Graffiti Unit are investigated and recorded in a register, along with evidence such as pictures and complainants' statements.



Got it covered: In the last three months of 2025, the City's Graffiti Unit removed nearly 10 000 m² of illegal graffiti.

Murals part of the picture

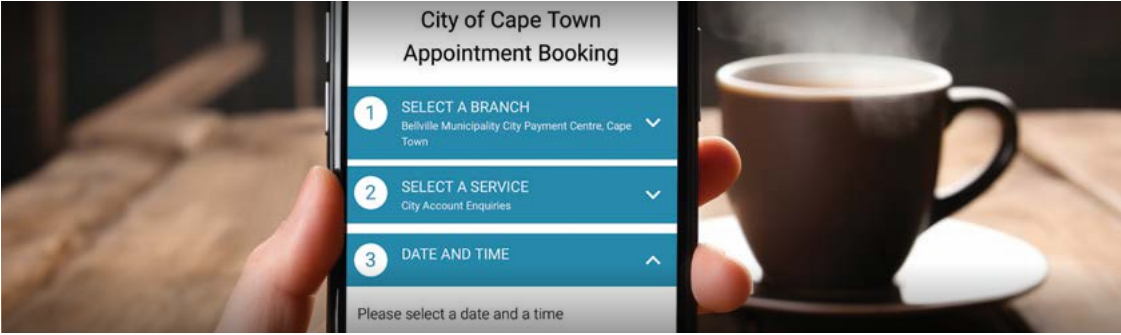
In addition to cracking down on illegal graffiti, the unit supports the processing of applications for mural art by inspecting the site where the proposed mural will be situated, determining affected parties and property owners. Their report is then submitted to the Arts and Culture Branch, who takes the matter further.

See something, say something

Log service requests regarding graffiti and gang tags on the City's C3 platform for handover to Law Enforcement. Also report stone-throwing and other incidents to the Public Emergency Communication Centre on 021 480 7700 or the City's anonymous tip-off line on 0800 1100 77.

* To consult the Graffiti By-law, enter "Policies, by-laws and publications" in the search box on www.capetown.gov.za, choose "Council by-laws", and navigate from there.

Innovation makes City business a breeze



The City's suite of innovative transaction platforms for residents continues to grow.

Municipal account payments may now be done online via the e-Services platform, by scanning the QR code on your account statement, or via EFT. This is in addition to various stores such as Shoprite, Checkers, USave, Pick n Pay, PEP, Ackermans, Lewis, Top It Up, Woolworths and Spar who also accept City payments.

Online bookings to visit certain

payment and motor vehicle licensing centres can be made at <https://bookings.capetown.gov.za/>. Booking ahead of time makes visits quick and easy. Simply phone in advance to confirm what documents are required for your transaction.

Click through ...

Note also that the SMS about your vehicle licence renewal contains a link to the online booking system. Click on it, book an appointment, and receive

a reference number within minutes. Use the reference to be assisted at a dedicated counter, cutting down on queuing time.

... or drive through

Residents now also have access to a drive-through vehicle disc renewal facility in Brackenfell – the first of its kind for the City. Visit Mondays to Fridays, 10:00 to 18:00, and from 09:00 to 14:00 on Saturday. Only card payments are accepted.

Tap through your learner's test

A new, computerised learner's licence testing system is being implemented at all 18 of the City's driving licence testing centres. Replacing the manual, booklet-based test, the system uses digital screens to assess learners' knowledge.

Benefits include faster, more accurate results, a lower risk of corruption, and a modern, user-friendly experience. Tests are available in all official South African languages, including support for hearing-impaired applicants.

To help you prepare for your learner's test, download the free three-part study guide (rules of the road, road traffic signs, and vehicle controls) from www.natis.gov.za.

* For more information, enter "Apply for a learner's licence" in the search box on www.capetown.gov.za.

KORTLIKS

Padwerk in Frans Conradierylaan in Bellville is voltooi, en die gedeelte van Ou Paarlweg in De La Haye is gerehabiliteer. Padrehabilitasie het ook in La Belleweg in Stikland plaasgevind. Bladvernuwingswerk in Plattekloufweg (Platteklouf) en Vryburgerlaan (Bothasig) is snags gedoen. Werk aan Jakes Gerwelrylaan in Goodwood vorder fluks.

Die Stad se graffiti-eenheid het kodes verwyder wat jeugbendes teen mure in Manenberg verf om hulle gebied af te baken. Die kodes word met 'n onlangse toename in gewelddadige klipgooivoorvalle verbind.

Jy kan nou jou munisipale rekening aanlyn via die e-dienstplatform, die QR-kode op jou rekeningstaat of met 'n elektroniese oorplasing betaal. Dit is benewens die lang lys winkels wat ook Stadsbetalings aanvaar. Aanlyn afspraak om sekere betaal- en motorvoertuiglisensieringsentrums te

besoek, kan by <https://bookings.capetown.gov.za/> gemaak word.

Die Wet op Bevordering van Toegang tot Inligting (PAIA) gee alle burgers die reg op toegang tot inligting in besit van die staat, wat die Stad insluit. Die kantoor vir toegang tot Stadsrekords in die Kaapstad-burgersentrum help inwoners om PAIA-vorms te voltooi, skakel met Stadsdepartemente om rekords te voorsien, en maak besluite oor aansoeke bekend.

'n Nuwe, gerekenariseerde leerlinglisensietoets word tans by al 18 rybewystoetsentrums van die Stad in werking gestel.

KHAWUNDIBALISELE

EBellville, ukulungiswa kwendlela kwenzeka eFrans Conradie Drive ngelixa ubude bendlela iOld Paarl Road eDe La Haye yayilungiswa. Ukulungiswa kwendlela kwenziwa naseLa Belle Road eStikland. Ukulungiswa kompezulu wendlela ePlatteklouf Road ePlatteklouf, naseVryburger Avenue eBothasig kwenziwa ebusuku Imisebenzi yendlela eJakes Gerwel Drive Road eGoodwood iqhuba kakuhle.

Icandelo leGraffiti leSixeko libambe ucoceko loluntu eManenberg, kujoliswe kwithegi zemigulukudu ezisetyenziswa lulutsha njengoko luphawula imimandla yalo. Ezi thegi ziye zanzulunyaniwa nokunyuka kwakutshanje kweziganeko zobundlobongela zokugityiselwa kwamatye.

Iintlawulo zikamasipala ngoku zinokwenziwa kwi-intanethi kusetyenziswa iqonga le e-Services ngokuskena ikhowudi yeQR kwisiteyitimenti sekhawunti yakho, okanye ngeEFT. Oku kukongeza kwiivenkile ezahlukeneyo ezikwamkela iintlawulo zeSixeko. Ukubhukisha kwiintanethi ukuze utyelele amaziko athile okuhlawula kunye nawelayisensi yemoto angenziwa apha ku <https://bookings.capetown.gov.za/>.

UMthetho ongokuKhuthazwa koFikelelo kuLwazi (Promotion of Access to Information Act) (PAIA) unika bonke abemi ilungelo lokufikelela kulwazi olugcinwe ngurhulumente kubandakanya neSixeko. I-Ofisi yokuFikelela kwiRekhodi zeSixeko kwiOfisi yoLuntu yaseKapa inceda abahlali bagcwalise baze bangenise iifomu zePAIA, banxibelelane namasebe eSixeko ukuze babonelele ngeerekhodi, kwaye banxibelelane ngezigqibo ngeziphumo.

Inkqubo entsha yekhompyutha yovavanyo lwelayisensi zokufunda ukuqhuba iyamiselwa kuwo onke amaziko ali18 ovavanyo lweelayisensi zokuqhuba zeSixeko.

CITY OF CAPE TOWN AND AREA CENTRAL CONTACT DETAILS

Accounts and general enquiries

Tel 0860 103 089 (option 1)
Fax 0860 103 090
Email accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)

Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline

Tel (anonymous, toll-free) .. 0800 323 130

Cable theft

All-hours tel 0800 222 771

Public transport (toll-free)

Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water

www.capetown.gov.za/thinkwater

Report and track faults

www.capetown.gov.za/servicerequests

e-Services

www.capetown.gov.za/eServices

Contact the City

www.capetown.gov.za/contacts

Budget

www.capetown.gov.za/budget

Tariffs

www.capetown.gov.za/tariffs

Policies and by-laws

www.capetown.gov.za/policies

Council matters

www.capetown.gov.za/council

AREA CENTRAL CONTACT DETAILS

Tel 021 400 3131
Goodwood municipal offices, Voortrekker Road, Goodwood

Subcouncil 4

Tel 021 444 0196
Municipal offices, cnr Voortrekker and Tallent roads, Parow

Subcouncil 5

Tel 021 444 0200
Municipal offices, cnr Van Riebeeck and Carinus streets, Kuils River

Subcouncil 6

Tel 021 444 0506
Municipal offices, Voortrekker Road, Bellville

Subcouncil 11

Tel 021 444 0196
Dulcie September civic centre, cnr Protea and Klipfontein roads, Athlone



FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE



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